

PRIVACY POLICY

We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We will not sell your personally identifiable information to anyone.

SECURITY POLICY

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the Internet.

REFUND POLICY

All installation sales are final. Please refer to your personalized proposal for warranty information.

Refunds for monitoring account cancellation: Refunds for the unused portion of monitoring payments will be given only when the account is properly deprogrammed, either remotely or manually on site. Refunds will be provided to the payment method (ie: credit card or check) used at the time of payment within 60 days of the cancellation completion.